

HESED HOUSE STAFF

(July 1, 2009 through June 30, 2010)

Name	Title
Aguilar, Tom	In-Kind Donation and Events Facilitator
Bell, Brenda	Director of TLC
Bell, Jennifer	LIGHT-House Assistant Program Director
Bush, Judy	Division Director of Administration
Casson, Tim	PADS OES Assistant Program Director
Chazaro, Maria	SEEDS Case Manager
Cox, Chris	TLC Associate Program Director / IT
Dowd, Ryan	Executive Director
Eaton, Wanda	Finance Assistant
Eickhoff, Leonard	Director of PADS OES
Eickhoff, Linda	SUB
Eickhoff, Philip	Facilities
Ensor, Mary	Division Director of Resources
Eugea, Dan	PADS OES Associate Program Director
Feece, Brock	Scanning Coordinator
Freeman, Danny	Director of PADS AM
Goode, Nicole	PADS AM Assistant Program Director
Harrington, Debra	PADS AM Assistant Program Director
Harris, Keith	PADS OES Assistant Program Director
Jackson, Willie	Director of SEEDS
Kinch, Kerry	SEEDS Case Manager-HPRP
Kresl, Dorcas	SEEDS Case Manager
Laudando, Kay	PADS OES Assistant Program Director
Lomas, John	PADS OES Assistant Program Director
Lyons, Jessica	SEEDS Case Manager-TB
McMenamin, Neil	Associate Director
McNeece, Laura	SEEDS Case Manager-HPRP
Moriarty, John	SEEDS Case Manager
Myers, Glenn	Legal Clinic
Nilles-Ohme, Hollie	Carpenter's Case Manager
Obed, Asofonie	PADS AM Assistant Program Director
Becky O'Hanlon	Finance Assistant
Patterson, Roger	PADS OES Assistant Program Director
Ratz, Jerry	Director of Grants
Saidac Lynn	TLC Assistant Program Director
Schaffer, Joan	PADS OES Assistant Program Director
South, Amanda	Carpenter's Case Manager
Swandby, Karen	TLC Assistant Program Director
Thorncroft, Pamela	PADS AM Assistant Program Director
Thurlby, Barbara	Director of Volunteers
Whitney, Karen	Associate Director of SEEDS
Wills, Jillian	SUB
Wolf, Paul	Facilities Director
Woods, Randy	PADS OES Assistant Program Director
Zimmerman, Tom	Office Manager

BOARD AND PROGRAMS 2010

PADS and Hesed House Boards merged July 2009.

Term	Name	Representation
11	Carolyn Sprawka, CHAIR	Geneva UMC
11	Grant Cowen, Treasurer	West Suburban Bank
10	Patrice Bertheau, Secretary	PADS A.M., Marchesani Fundraiser
11	Carol Ball, 1st Vice-Chair	St. Thomas the Apostle, Naperville
11	2nd Vice Chair	OPEN
11	Ryan J. Dowd, Atty., MPA, Executive Director	Hesed House
11	Natalie Brun	Mental Health Therapist, TLC
11	Sandi Byrd	Zuelke & Byrd LLC Law Firm
10	David Glynn	PADS
10	Rogers Freedlund	American Guardian Warranty, President
10	Rev. Hugh Fullmer	Our Lady of Mercy Catholic Church
10	Robert S. Johnson	TLC
11	Jon Knebel	PADS P.M.
10	Kathryn McGowan Bettcher, Atty.	Prairie State Legal Services
10	Rev. Tim Piasecki	PADS
11	Cathy Sappington	St. Thomas the Apostle Church

PADS Programs

- ▶ PADS Overnight Emergency Shelter
- ▶ PADS A.M. (...And More!) Daytime Drop-in Center
- ▶ Transitional Living Community
- ▶ SEEDS Case Management
- ▶ LIGHT-House Permanent Supportive Housing
- ▶ LEAP Education and Advocacy
- ▶ Hope Legal Clinic
- ▶ Carpenter's Homeless Prevention Program

Agency Partnerships with On-Site Services

- ▶ Waubensee Community College (Employment Training)
- ▶ Breaking Free (Substance Abuse Counseling)
- ▶ Association for Individual Development (Mental Health Counseling)
- ▶ Aunt Martha's Youth Service (Medical Services)
- ▶ Aurora University (Children's Services)
- ▶ Midwestern University (Children's Services)
- ▶ Rosary High School (Children's Services)
- ▶ Marmion Academy (Children's Services)
- ▶ Prairie State Legal Services (Legal Services)
- ▶ Open Door Clinic (STD Testing)
- ▶ Volunteer Optometric Services to Humanity (Free Eyeglasses and Testing)
- ▶ Veteran's Administration (Veteran's Services)

Board Meeting Dates*

July 28, 2009
 September 22, 2009
 November 17, 2009
 January 26, 2010
 March 23, 2010
 May 25, 2010

*All meetings are held in the Reilly Room at Hesed House
 659 South River Street, Aurora, IL 60506

The Community Foundation of the Fox River Valley recently awarded a \$25,000 grant to Hesed House to name the Educational Opportunities Office in the new Hesed Homeless Resource Center.

"We are extremely grateful for this most generous grant and we are very proud to display the name of the Foundation on the Educational Opportunities Office in our new building. The guidance and one-on-one support that will take place there is a critical component in getting individuals and families out of homelessness. Providing educational opportunities to individuals who would otherwise not have access to, or knowledge of, is an important first step for many who are working to reclaim independent lives.



Hesed House, Inc.

Comprehensive
Homeless Resource Center
since 1983

2010 Annual Report



HESED HOUSE'S SECOND FACILITY DEDICATED JULY 27, 2010
 The Hesed Comprehensive Homeless Resource Center

Christmas in July

I'm guessing you may have heard that phrase before. *Christmas in July* is a marketing/merchandising slogan to encourage purchasing in what is generally the slowest retail month of the year - July.

Christmas in July came to Hesed House this year, but it had nothing to do with retail sales. The last week in July 2010 marked the opening of the new Hesed Comprehensive Resource Center located directly across the street from the original building. The former space in the CRC was an old rubber gasket manufacturing plant that Hesed House purchased four years ago. It took four years to work through the challenges of transforming this old factory (and how to pay for it ... we don't completely have that last one figured out yet) into a place to provide space needed to counsel, case manage, educate, train and encourage people so they might gain the skills to see a brighter future and dare to hope again. In the face of doubts, funding concerns and unanswered questions, came voices saying *we can, we must and we will do all we can to make it happen.*

Hesed's *Christmas in July* came in the form of a truly amazing week of dedication, blessing, reception and open house events. The Hesed family, made up of donors, elected officials, community leaders, volunteers, contractors, professionals, and staff came together to recognize and celebrate the gifts this building represents - the gift of hope and the promise of possibilities for a better life. The CRC will enable men, women, children and families to receive those gifts - life changing, life sustaining gifts.

Indeed, we had received a gift that was so incredible, one that was almost too much to dare to hope for. But Hesed House is that kind of place. A place to dare to hope, a place where miracles happen. They happen to regular people - real people - everyday.

Hope and promise - that's a Christmas message we all need to hear. It does not matter if it's on the 25th of December or in July. On behalf of the Board of Trustees and all those who seek the gifts of Christmas at Hesed House, thank you for participating in the miracle and the gift that keeps on giving.

Merry Christmas!



Carolyn Sprawka
Chair, Board of Trustees

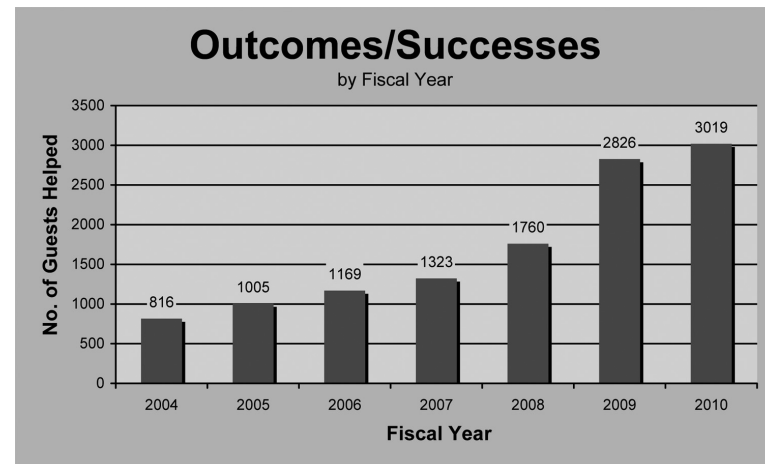
By the Numbers

Unduplicated Individuals and Families Served (Outputs)

- ▶ 1079 homeless individuals were assisted.
 - 973 individuals were served in PADS Overnight Emergency Shelter.
 - 685 individuals were served at PADS A.M. Daytime Drop-in Center.
 - 106 individuals were served at Transitional Living Community (TLC).
 - 59 individuals were served at LIGHT-House Permanent Supportive Housing.
- ▶ 188 children were housed over the course of the year.
- ▶ 70,756 warm safe nights of restful sleep were provided.
- ▶ Over 207,000 warm, nutritious meals were served.

Lives Changed & Miracles Witnessed (Outcomes)

- ▶ 140 individuals were directly assisted in obtaining housing (in addition to hundreds of others who needed no assistance) - a decrease of 21% from last year.
- ▶ 265 individuals gained employment or completed a job training program - an increase of 32% from last year.
- ▶ 429 individuals engaged substance abuse treatment and/or maintained their sobriety - an increase of 74% from last year.
- ▶ 230 individuals engaged mental health treatment with ongoing services - an increase of 250% from last year.
- ▶ 154 individuals completed their GED, a degree, a class or certificate program - a decrease of 5% from last year.
- ▶ 3,019 outcomes were achieved in the 15 areas tracked: Identification, Support Systems, Transportation, Child Services, Life Skills, Benefits, Legal, Financial, Physical/Emotional Abuse, Mental Health, Physical Health, Employment, Education and Housing - an increase of 7% from last year. ▲



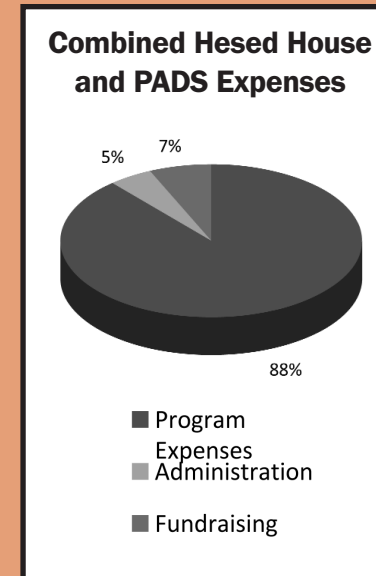
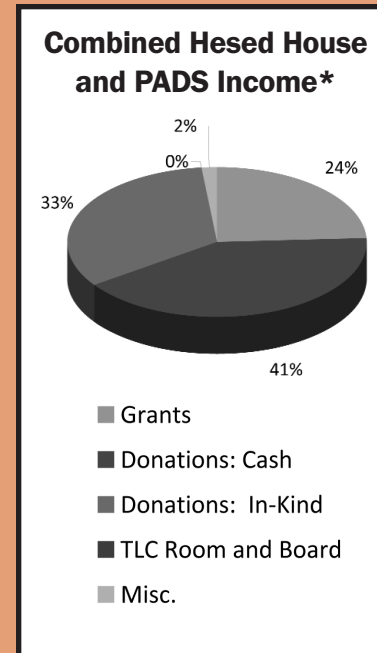
Fourth Annual "Tee Off for Hesed House"

For the fourth consecutive year, the Aurora University Fitness and Health Promotion Department-Physical Education reached out to help the poor and homeless at Hesed House. Under storm-threatening clouds all day, the rain held off long enough at Fox Bend Golf Course in Oswego to get all the golfers under the warm tent to enjoy a silent auction, awards presentation and dinner.



▶ Pictured clockwise are: Hesed House Board President Carolyn Sprawka, Krissie and Ryan Dowd, Professor and Director of the School of Physical Development and Recreation Alicia Cosky and AU instructor Stephanie Vlach.

"We are extremely grateful for the continuing support that Aurora University provides Hesed House through its Golf Outing. Dr. Cosky, instructors Stephanie Vlach and Rhonda Dart and the entire AU team are to be commended for the enormous amount of work they put forth to make the event such a success. We are always honored to work with AU and their dedicated staff," said Ryan Dowd, Executive Director of Hesed House. ▲



*Due to a capital campaign raising money for the new building and accounting rules which require that the corresponding expenses be capitalized rather than treated as expenses, this year's finances create the appearance of a large surplus. Without the capital income/expenses it was essentially a break-even year."

Thank You PADS Churches, Organizations and Schools

Hesed House is deeply indebted to and grateful for the kindness and compassion demonstrated by the following churches and groups that have worked tirelessly through the years donating, preparing, transporting and serving food to the poor and homeless at Hesed House. Whether they are opening lockers, dispensing toothpaste or just listening, their smiling faces and kind voices have ministered God's love upon thousands of our poorest neighbors in the PADS Overnight Emergency Shelter. Without the dedication of these selfless souls, there would be no Hesed House - no shelter; warm meal; change of clothes; assistance in finding medical attention, housing, job training or education.

To all of you, "Thank You for Living Hesed!"

GROUP/CITY

Alpha Baptist Missionary, Bolingbrook
Annunciation Parish, Aurora
Apostolic Christian of Hinsdale, Hillside
Ausable Grove Presbyterian, Yorkville
Batavia United Methodist, Batavia
Bethany Lutheran, Batavia
Bethlehem Lutheran, St. Charles
Calvary Episcopal, Batavia
Chicago Church of Christ, Naperville
Christ Community (Blackberry), Aurora
Christ Community, St. Charles
Cortesi Group CCC, Naperville
Crossroads Community, Aurora
Crossroads Community, Naperville
Faith Lutheran, Aurora
Ginger Creek, Aurora
Good Shepherd Lutheran, Naperville
Grace United Methodist, Naperville

Holy Angels Parish, Aurora
Holy Cross Catholic, Batavia
Holy Nations, Aurora
Holy Spirit Catholic Community, Naperville
Knox Presbyterian, Naperville
Korean Church of Naperville
Living Spirit Lutheran, Oswego
Living Water Evangelical, Naperville
Main Baptist, Aurora
My Father's Hands, North Aurora
New Hope Lutheran, Aurora
New Hope Lutheran, Spanish
New Life, Yorkville
Oswego Prairie United Methodist
Our Lady of Good Counsel Catholic, Aurora
Our Lady of Mercy, Aurora
Rejoice Lutheran, Geneva
River Valley Community, Aurora

Income	Hesed House, Inc.
Grants	24% \$1,152,479
Donations: Cash	41% \$1,953,750
Donations: In-Kind	32% \$1,564,758
TLC Room and Board	1% \$2,403
Misc.	2% \$83,472
TOTAL	\$4,756,862*

Expenses	Hesed House, Inc.
Program Expenses	89% \$3,533,577
Administration	5% \$193,803
Fundraising	6% \$263,580
TOTAL	\$3,990,960*

Rotary Club Aurora
St. Anne's Parish, Oswego
St. Charles Episcopal
St. David's Episcopal, Aurora
St. George Byzantine Catholic, Aurora
St. John AME, Aurora
St. John Baptist, Winfield
St. John's Catholic, Somonauk
St. John Neumann, St. Charles
St. Joseph, Aurora
St. Mark's Episcopal, Geneva
St. Mark's Lutheran, Aurora
St. Nicholas Parish, Aurora
St. Patrick's, St. Charles
St. Peter's, Geneva
St. Patrick's, St. Charles
St. Raphael Parish, Naperville
St. Rita of Cascia Parish, Aurora
St. Timothy Lutheran, Naperville
St. Thomas the Apostle, Naperville
Sugar Grove United Methodist
Trinity Church of the Nazarene, Naperville
Trinity Methodist, Yorkville
United Methodist of Aurora
United Methodist of Geneva
Victory Cathedral, Bolingbrook
Westminster Presbyterian, Aurora
Wheatland Salem United Methodist, Naperville