



Position: Program Staff

Ministry: Harbor Permanent Supportive Housing (PSH) Project

Reports to: Director of the Harbor

Availability: Full-time & Part-time Overnight; Wednesday- Sunday from 10pm-6am & Part-time shifts Saturday and Sunday 2pm-10pm

The Harbor PSH project is located at Hesed House, the second largest homeless shelter in Illinois. The Harbor is a 24-hour program that serves chronically homeless Individuals with various disabling conditions that live in independent units on-site. Program participants in the Harbor also have access to case management services, medical and legal assistance, in addition to other life-sustaining services.

Harbor program staff work closely with the Harbor Program Director to ensure overall integrity of the Hesed House mission and are responsible for monitoring daily program functions. Program staff must possess the ability to model and teach life skills, do "light" case management, coordinate and implement programs and services, maintain guest's confidentiality, manage the daily duties/responsibilities of the program, and tailor services to the specific needs of each guest.

CORE REQUIREMENTS:

- Possess "street smarts"
- Be able to assess and intervene appropriately in crisis situations
- Have the ability to work with a diverse and significantly complex population
- Be compassionate yet firm
- Must ascribe to the Hesed mission: "To feed the hungry, clothe the naked, shelter the homeless and give people the chance to hope again."
- Be self-motivated
- Demonstrate tact, diplomacy and professional conduct, display a professional image, maintain confidentiality, and not fraternize with guests
- Work in a fast paced, sometimes chaotic environment
- Have the ability to work flexible hours including nights, holidays and weekends
- Must pass DCFS and criminal background checks

DESIRABLE FACTORS INCLUDE:

- Bilingual ability (English/Spanish)
- Basic first aid training
- Previous experience working with homeless individuals and families
- Experience with not-for-profit/ social service organizations
- Degree in Human Services or related field

If interested, please send cover letter and resume to careersH@hesedhouse.org