



ANNUAL REPORT FISCAL YEAR 2019

JULY 1, 2018 THROUGH JUNE 30, 2019



חסד

“AND WHAT DOES THE LORD
REQUIRE OF YOU?
TO DO JUSTICE AND
TO LOVE HESED
(MERCY AND COMPASSION)
AND TO WALK HUMBLLY
WITH YOUR GOD.”

MICAH 6:8

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A MESSAGE FROM RYAN

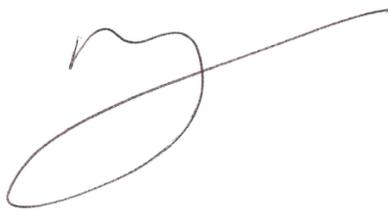
Hesed House has been serving our neighbors for over 36 years. In 2019, a new chapter began with the launch of two new programs.

From the first day our Family Shelter opened its doors, we have had an overflow of need. Whether it is a single mother with a newborn, or two parents with their five children, we are there. We like to call it "controlled chaos", as you can imagine, but it is a place where families can stay together and have their needs met.

Additionally, The Harbor is onsite permanent supportive housing that currently has 12 individuals living there. For the first time in years - even decades for some - they have a place to call their own.

The work we do is hard. It is complicated. It is raw. With that comes a true connection to one another and a real beauty of humanity.

As we look back at all this year brought, we continue to be grateful to the thousands of volunteers, donors, and partners who join us in our mission of ending homelessness - one person, one family at a time.



RYAN DOWD

Executive Director





In the early 1980s, religious leaders of six Aurora churches and other concerned citizens formed a grassroots coalition to shelter, feed and clothe homeless individuals and families found walking the streets in adverse weather conditions. Rotating among the six church halls each night to provide a port in the storm for this struggling group, a core of volunteers prepared and served food at the churches – not just for the lone person who showed up the first night of shelter – but for the growing number of homeless who appeared at church doors each night.

Today, Hesed House is the second largest homeless shelter in the State of Illinois, and the largest shelter outside of the city of Chicago. We utilize more than 7,500+ volunteers from over 90 area churches, businesses and service organizations to assist individuals and families experiencing homelessness every year. Hesed House sees 16 newly homeless individuals each week – that’s one new homeless individual every 8 1/2 hours. Hesed House strives to get 16 or 17 individuals out of homelessness each week. With the help of professional staff, alliances with outside agencies over 1,000 people are served through Hesed House’s shelter and three housing programs annually.



HESED MISSION & VISION

Our mission is to feed the hungry, clothe the naked, shelter the homeless, and give people the chance to hope again.



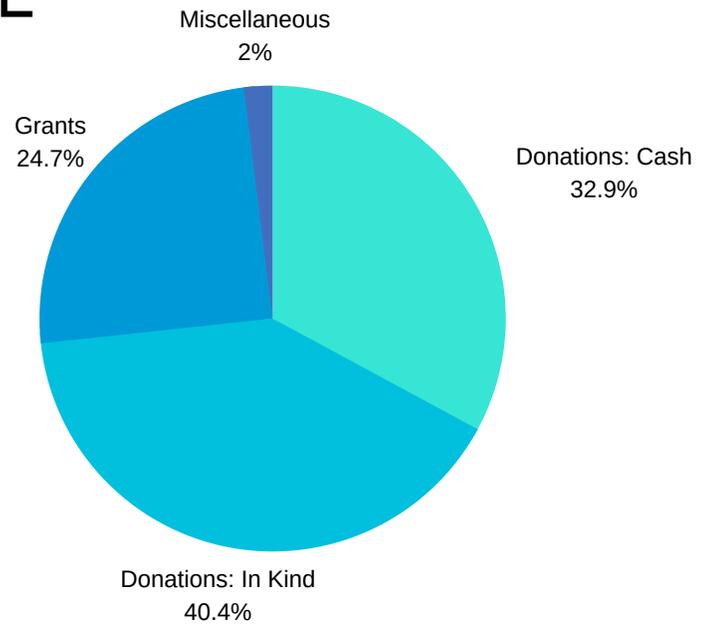
Our **vision** is to end homelessness one person, one family at a time.

FY19 FINANCIAL SUMMARY

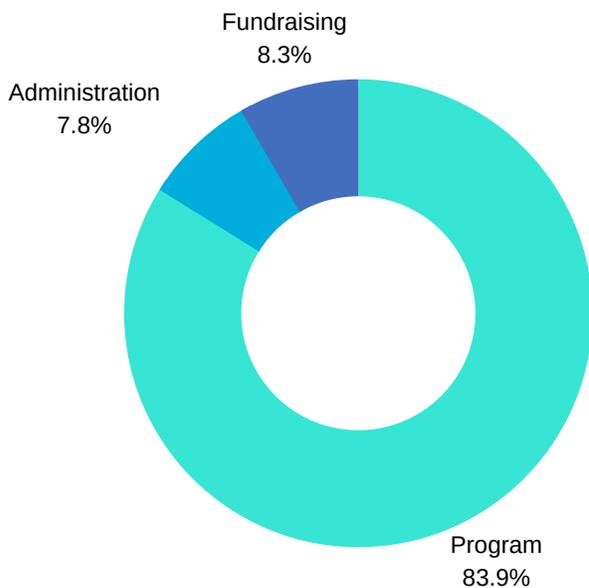
July 1, 2018 - June 30, 2019

INCOME

Category	FY19
Donations Cash	\$2,430,763
Donations InKind	\$2,986,765
Grants	\$1,827,545
Miscellaneous	\$146,268
TOTAL	\$7,391,341



EXPENSE



Category	FY19
Program	\$6,119,049
Administration	\$569,122
Fundraising	\$609,111
TOTAL	\$7,297,282

GUEST SUMMARY

989

Unduplicated
homeless persons
were assisted.

117

Individuals were served at
LIGHT-House Permanent
Supportive Housing.

916

Individuals were
served in PADS
Overnight
Emergency Shelter.

403

Individuals were served
at Carpenter's
Homeless Prevention.

766

Individuals were
served in PADS AM
Daytime Program.

282

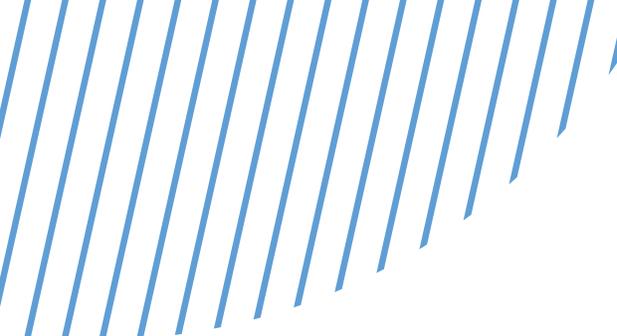
Individuals were directly
assisted in obtaining
housing.

132

Individuals were
served in the PADS
Family Shelter.

170

Individuals were assisted
in obtaining a job or
completed a job training
program.



PROGRAM SUMMARY

Hesed House incorporates 9 ministries in offering food, shelter, case management and supportive services to approximately 400 poor and homeless persons each day:

[PADS Overnight Emergency Shelter](#) (1983) provides food and shelter to 160+ homeless individuals each night.

[PADS AM \(...And More!\) Daytime Drop-in Center](#) (1986) offers daytime refuge and an opportunity for self-enhancement for more than 100 PADS guests.

[PADS Family Shelter](#) (FS) (2018) provides 24/7 family-only space, allowing children and families to live separately from the single homeless adults staying at PADS Overnight Emergency Shelter.

[The Harbor Permanent Supportive Housing](#) (2018) provides on-site studio apartments with 24 hour staff support for up to sixteen chronically homeless individuals with a disabling condition (i.e. substance abuse, mental illness, physical disabilities, etc.), many of whom are the greatest utilizers of community resources (police and fire/ambulance) and frequent non-emergency users of our local hospital emergency rooms.

[SEEDS Case Management](#) (2004) case managers work one-on-one with PADS OES guests, PADS FS guests, and The Harbor residents to help find solutions to issues hindering their return to self-sufficiency.

[LIGHT-House Permanent Supportive Housing](#) (2007) addresses the needs of chronically homeless persons by helping them find apartments and by providing them with the case management and other supportive services needed to remain in the 30+ apartments throughout the Fox Valley area.

[Carpenter's Homeless Prevention](#) (2010) focuses on homeless prevention, working to prevent those close to becoming homeless from turning that corner.

[Aurora Soup Kitchen](#) (2011) serves a hot, nutritious noontime meal to an average of more than 80 persons every Monday and Friday.

[LEAP Advocacy](#) (1983) seeks justice for poor and homeless persons by involving volunteers and guests in addressing root causes of poverty and homelessness.

YOUR IMPACT



As the holidays were approaching in 2011, Clarissa found herself homeless. Instead of enjoying celebratory festivities, she was unhoused and caring for her seven-year-old son, River. She tried staying with a friend and other places until a liaison officer directed her to Hesed House, which changed their lives forever. While in school, Clarissa had volunteered at Hesed House and never could have imagined she would find herself in the same situation as many of our guests. It wasn't until she came here as an adult that she was able to understand the needs we meet. "When you stay [at Hesed House], you realize that this could be you, too." The first night at Hesed House, she was mostly concerned about how her young son would handle it. They quickly found comfort in the volunteer and staff support surrounding them. For four months they stayed in the PADS Overnight Emergency Shelter, and then they moved into our former Transitional Living Community (TLC) program. She appreciates that Hesed House staff and volunteers treated them with dignity and respect. "I never felt like anyone was looking down on us. If anything, they made us feel special."

After two years at Hesed House, Clarissa and River were able to get back out on their own and have recently celebrated their 5th anniversary of being housed!

She has been at her current job for four years and credits many of the skills she's needed for her job were learned while at Hesed House. River just finished his freshman year of high school and is quite the athlete, playing both football and travel soccer. They know the incredible impact donors and volunteers have and Clarissa shares, "If Hesed House wasn't here, we would have been living in my truck. Thank you! If it wasn't for you, this place wouldn't be up and running!"

FY 2019 BOARD MEETING DATES

All Board Meetings are held at 7 pm at Hesed House's Comprehensive Resource Center
680 S. River St, Aurora, IL 60506

Annual Board Meeting

September 28, 2018

This Annual Board Meeting was held at the home of Shawn and Meg Collins in Naperville, IL.

Additional Board Meetings

November 13, 2018 | February 26, 2019 | April 23, 2019



Above: Board Chair, Michael Schroeck, and his wife attend the AGWS Great Gatsby Gala

FY19 BOARD OF TRUSTEES

OFFICERS

Michael Schroeck, Chair
IBM (Retired Global BAO/IMF Leader)

James Dolinar (1st Vice-Chair)
Crowe LLP
Managing Partner – National Office

John Zediker (Secretary)
Ruettiger, Tonelli & Associates, Inc.
Chief Operating Officer

John Ball (2nd Vice-Chair)
HBIS Engineering, Inc.
Founder and Retired President

Sean Sebold, CFA (Treasurer)
Sebold Capital Wealth Management
President

Shawn Collins
The Collins Law Firm, Partner

Rachel Ossyra
Fox Valley Park District Foundation
Director of Development

John Cross
Walstra & Associates
Executive Vice President & Partner

Deacon Phil Rehmer
Our Lady of Mercy, Aurora
Deacon

Mark Hanson, ChFC®
Hanson Financial Services, LLC, Owner

Jim Sappington
McDonald's Corporation
Retired Executive Vice-President,
Operations and Technology

Larry Hjorth
Portillo's Restaurants
Retired Director of Plant Operations

Tim Skelly
Skelly Law Offices, Attorney

Tom Lysaught
QBE North America
VP, Claims and TPA Management



Above: Board Member, John Ball, and members of the Derby Party Committee make a delicious meal for Family Shelter Guests

2019 ANNUAL REPORT

THANK YOU! We are so thankful for the love and generosity of our donors, staff and volunteers. If you would like to learn more about how you can get involved, please contact Hesed House's Development Department at 630-914-6428 or donate@hesedhouse.org.

Public Action to Deliver Shelter, Inc., dba Hesed House is a 501 (c)(3) not-for-profit organization. Our EIN# is 36-3285644.



Above: Generous volunteers help prepare bedding and towels for our Overnight Emergency Shelter Guests

THANK YOU