



HESED HOUSE

“And what does the Lord require of you?

To do justice and to love Hesed (mercy and compassion) and to walk humbly with your God.”

חסד



CONTENTS

| | |
|----|------------------------------|
| 04 | From Joe |
| 05 | The Hesed Story |
| 06 | Our Hesed Mission & Vision |
| 07 | Program Summary |
| 08 | Financial Summary |
| 09 | Impact Summary |
| 10 | Your Impact - Hope & Dignity |
| 11 | Leadership |
| 12 | Thank You |

A MESSAGE FROM JOE

“There is light at the end of the tunnel” is a phrase that has been going through my mind daily (if not hourly) lately.

The “light” is the finalized adult shelter expansion project that is set to be finally completed this upcoming year. The new shelter will not just be bigger, it will be better – more dignified, more conducive to engaging in our on-site homelessness-ending services, and better for guest mental and physical health. It will also allow us to expand and improve our Family Shelter facilities, ensuring more stability and trauma-informed care to the parents and kiddos needing our services.

Unfortunately, we currently find ourselves in the darkness of the tunnel.

1. Demand for shelter services at Hesed House has skyrocketed over 300% from last year.
2. Many neighboring shelters and others throughout the state (and the country) have permanently shut down permanently or decreased capacity – with many more at risk of shutting down in the near future.
3. Housing options for our ready-to-move-out guests are next to non-existent (less than .5% of rental units in our local area are actually available to rent – and those that are available have skyrocketing rents and strict credit and/or background requirements that many of our guests cannot meet).
4. Mental and physical health needs of those experiencing poverty went unmet for multiple years of the pandemic due to staffing shortages, restrictions, and increasing demand for services on an already overwhelmed system, causing those needs of our guests to be more significant in frequency and severity than we have seen at any point in our 40-year existence.
5. Substance use and addiction have worsened to near all-time highs, as well.

Despite the dark times in which we find ourselves currently, there is hope. There is always hope here at Hesed House. And that hope comes from each and every one of you. When you walk through our doors to volunteer to provide and serve a meal or help with a landscaping project, when you mail in a check or organize a Hike for Hesed to raise awareness and funding to further our Mission, or when you host a donation drive to provide critically-needed gift cards, toiletries, socks, underwear, winter coats, backpacks, work boots, etc. – you are providing hope. You are reminding our guests the world hasn’t turned its back on them. You let them know there are people out there who love and care for them – who want their tomorrow to be better than their today.

As we look back at all this year brought, we continue to be grateful to the thousands of volunteers, donors, and partners who bring hope to those who need it most and who join us in our mission of ending homelessness - one person, one family at a time.



JOE JACKSON

Executive Director



HESED HOUSE STORY



In the early 1980s, religious leaders of six Aurora churches and other concerned citizens formed a grassroots coalition to shelter, feed, and clothe homeless individuals and families found walking the streets in adverse weather conditions. Rotating among the six church halls each night to provide a port in the storm for this struggling group, a core of volunteers prepared and served food at the churches – not just for the lone person who showed up the first night of shelter – but for the growing number of homeless who appeared at church doors each night.

Today, Hesed House is the second largest homeless shelter in the State of Illinois, and the largest shelter outside of the city of Chicago. Under usual circumstances, we utilize more than 7,500+ volunteers from over 90 area churches, businesses and service organizations to assist individuals and families experiencing homelessness every year.

With the help of professional staff and alliances with outside agencies over 1,000 people are served through Hesed House’s shelter and three housing programs annually.

HESED HOUSE MISSION & VISION:

Our vision is to end homelessness—
one person, one family at a time.



Our mission is to feed the hungry,
clothe the naked, shelter the homeless,
and give people the chance to hope again.

PROGRAM SUMMARY

Hesed House incorporates 8 ministries in offering food, shelter, case management and supportive services to hundreds of poor and homeless persons each day. Even throughout COVID-19, our work continued each day. We integrated street outreach over the summer months, to ensure that no one was hungry and alone.

We are pleased to share that the below programs continue to serve the vulnerable in our area:

SEEDS CASE MANAGEMENT

(Started in 2004) case managers work one-on-one with PADS OES guests, PADS FS guests, and The Harbor residents to help find solutions to issues hindering their return to self-sufficiency.

CARPENTER'S HOMELESS PREVENTION

(Began in 2010) focuses on homeless prevention, working to prevent those close to becoming homeless from turning that corner.

PADS FAMILY SHELTER

(FS) (Opened in 2018) provides 24/7 family-only space, allowing children and families to live separately from the single homeless adults staying at PADS Overnight Emergency Shelter.



LIGHT-HOUSE PERMANENT SUPPORTIVE HOUSING

(Started in 2007) addresses the needs of chronically homeless persons by helping them find apartments and by providing them with the case management and other supportive services needed to remain in the 60+ apartments throughout the Fox Valley area.

PADS AM

(...And More!) Daytime Drop-in Center (1986) offers daytime refuge and an opportunity for self-enhancement for more than 100 PADS guests.



PADS OVERNIGHT EMERGENCY SHELTER

(Opened in 1983) provides food and shelter to 160+ homeless individuals each night.

LEAP ADVOCACY

(Began in 1983) seeks justice for poor and homeless persons by involving volunteers and guests in addressing root causes of poverty and homelessness.

THE HARBOR PERMANENT SUPPORTIVE HOUSING

(Opened in 2018) provides on-site dorm-style apartments with 24 hour staff support for up to sixteen chronically homeless individuals with a disabling condition (i.e. substance abuse, mental illness, physical disabilities, etc.), many of whom are the greatest utilizers of community resources (police and fire/ambulance) and frequent non-emergency users of our local hospital emergency rooms.

FY22 FINANCIAL SUMMARY

July 1, 2021 - June 30, 2022

(audit in process)

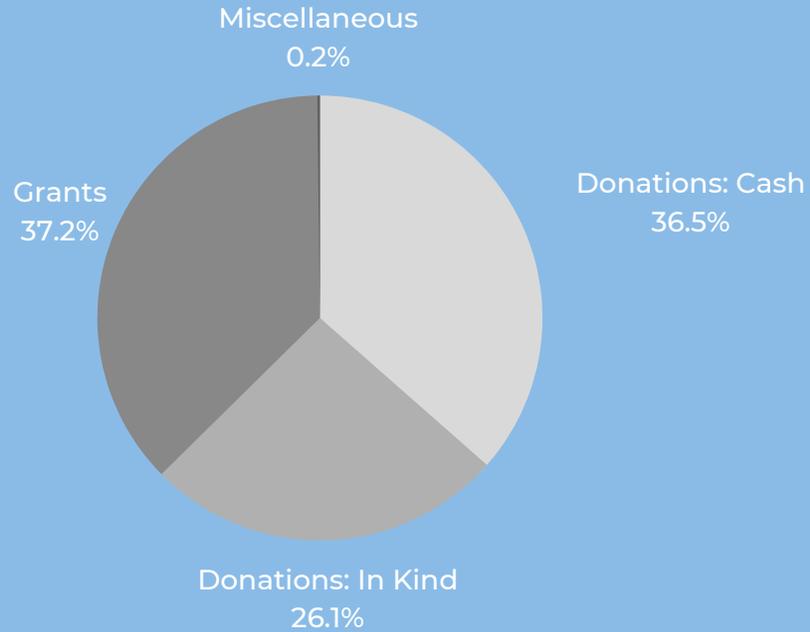
INCOME

Category

FY22

| | |
|---------------------|-------------|
| Donations Cash | \$5,103,267 |
| Donations In-Kind | \$3,651,961 |
| Grants | \$5,202,930 |
| Miscellaneous | \$26,319 |
| *Misc. loss | \$194.33 |

TOTAL \$13,790,444



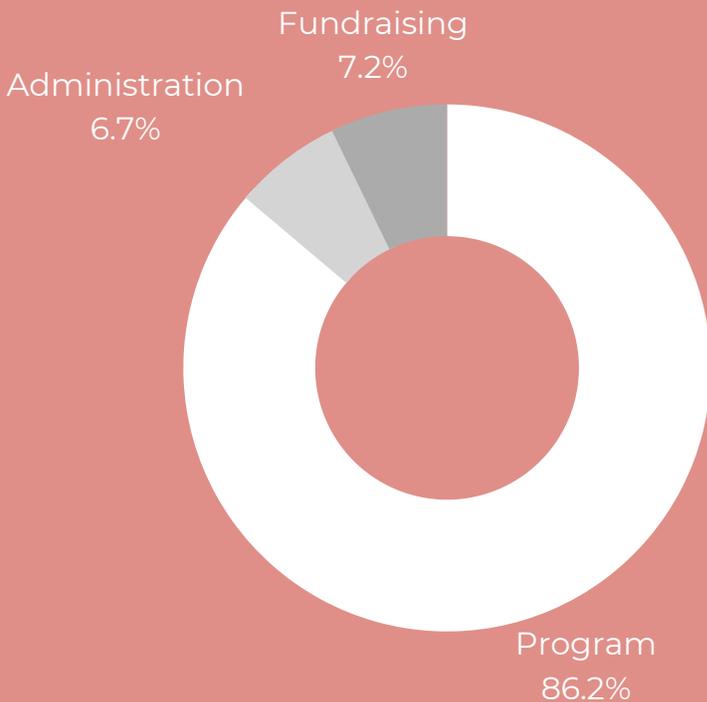
EXPENSE

Category

FY22

| | |
|----------------|-------------|
| Program | \$9,756,985 |
| Administration | \$753,163 |
| Fundraising | \$813,459 |

TOTAL * \$11,323,607



*Funding secured in FY21 and FY22, but not expended in FY21 or FY22, or future anticipated construction and program needs.

IMPACT SUMMARY

*DUE TO THE COVID-19 PANDEMIC, SOME SERVICES WERE IMPACTED. HOWEVER, HUNDREDS OF PEOPLE REMAINED SAFE AND RECEIVED CARE AT HESED HOUSE, AS WELL AS MANY WHO MOVED OUT.

OVER 184,000

MEALS PROVIDED IN OUR EMERGENCY SHELTERS.

95

INDIVIDUALS WERE ASSISTED IN OBTAINING A JOB OR COMPLETED A JOB TRAINING PROGRAM.

66

INDIVIDUALS THAT ENGAGED IN A TREATMENT OR PROGRAM OR MAINTAIN SOBRIETY.

52,035

NIGHTS OF STAY IN OUR ADULT EMERGENCY OVERNIGHT SHELTERS.

231

Households avoided becoming homeless in the first place through our Carpenter's Homeless Prevention Program.

**July 1, 2021 -
June 30, 2022**

114

INDIVIDUALS SUCCESSFULLY ADDRESSED MEDICAL ISSUES.

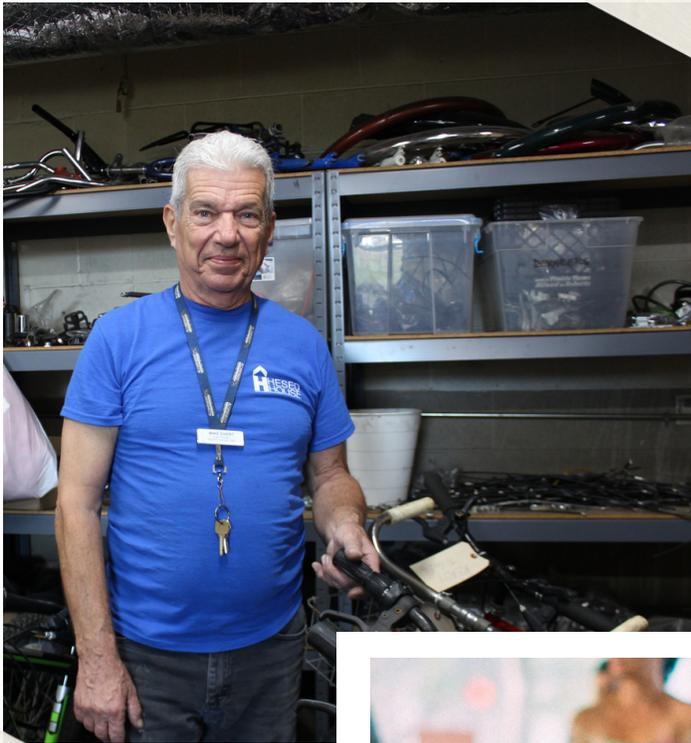
9,494

NIGHTS OF STAY IN OUR FAMILY SHELTER.

129

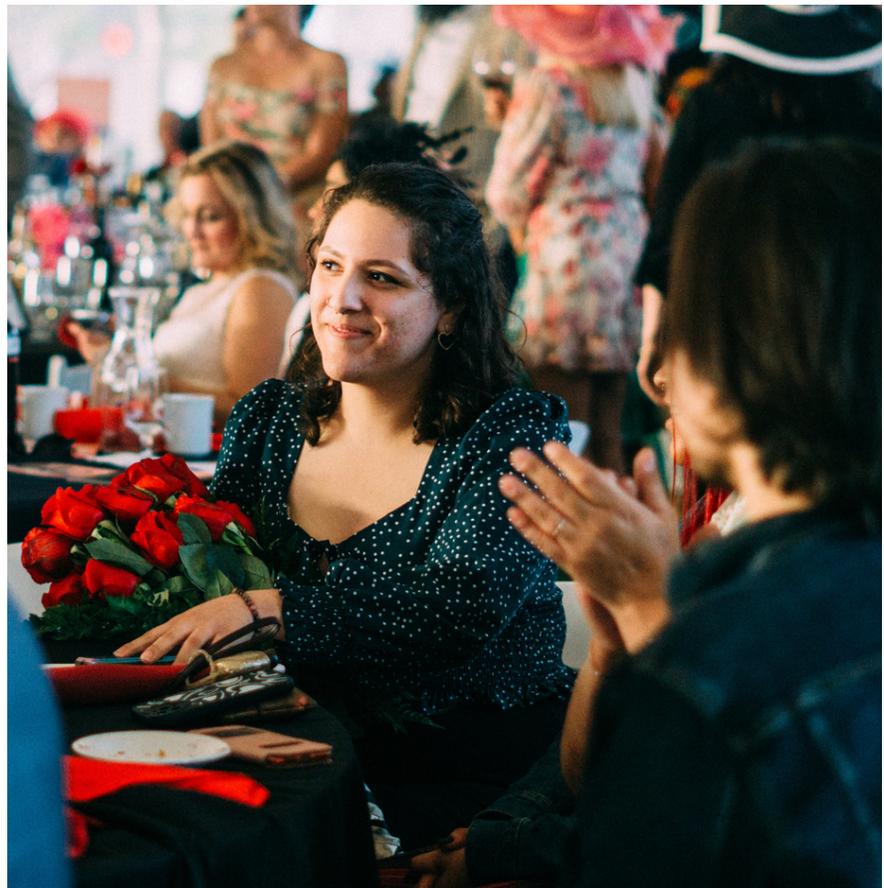
INDIVIDUALS WERE DIRECTLY ASSISTED IN OBTAINING HOUSING.

YOUR IMPACT - HOPE & DIGNITY



“I love it more now today, than the first day I did it. It has been more gratifying to me to be able to do this and see people joyful and helped. And to see some people get out of here. That’s more rewarding to me than anything”.

Mike-Former Volunteer



“...Being homeless gave me a bigger incentive to want to work harder for myself and make a difference in the world for others.”

Maria- Former HeSED House Guest and Derby Party 2022 Speaker



FY22 BOARD MEETING DATES

Annual Board Meeting

September 27, 2021

This Annual Board Meeting was held at Society 57 in Aurora, IL.

Additional Board Meetings

February 22, 2022 | April

26, 2022 | June 28, 2022



BOARD OF TRUSTEES

FY2022 OFFICERS

Bill Connell - Chair
Duchossois Capital Mgmt

Jim Gusich - Treasurer
Manpower Group

John Zediker - Secretary
Ruettinger, Tonelli & Associates, Inc.

Karen Santos - Vice- Chair
Scientel Solutions

Rachel Ossyra
Fox Valley Park Foundation

Rogers Freedlund
American Guardian Group of
Companies

Rick Guzman
The Neighbor Project

Mark Watson
Exelon Corporation

Curtis Nelson
T-Mobile

Chuck Nelson
City of Aurora (Retired)

Ron Hain
Kane County Sheriff's Office

Julie Proscia- 2nd Vice- Chair
Smith Amundsen LLC

Lily Rocha
Young Invincibles

Diana Law
Law Hesselbaum, LLP

Willie Jackson
Aurora University

HESED SENIOR LEADERSHIP

Joe Jackson
Executive Director

Ryan Dowd
Division Director of Mission & Strategy

Lauren Jernigan
Division Director of Development

Mellissa Lehman
Division Director of Finance & HR

Neil McMenamin
Associate Director, Division Director of Programs

Carolyn Sprawka
Division Director PADS Emergency Shelter & Harbor
Permanent Supportive Housing

THANK YOU



Above: Hesed House staff (not all staff was present) gather at the Annual Staff Picnic to celebrate the work of Hesed House and the accomplishments made throughout the year.

FY22 ANNUAL REPORT

THANK YOU! We are so thankful for the love and generosity of our donors, staff and volunteers. If you would like to learn more about how you can get involved, please contact Hesed House's Development Department at 630-914-6428 or donate@hesedhouse.org.

Public Action to Deliver Shelter, Inc., dba Hesed House is a 501 (c)(3) not-for-profit organization. Our EIN# is 36-3285644.



Hesed House | 659 S River St. Aurora, IL 60506
(630) 897-2156 | www.hesedhouse.org