



### **Position Description**

**Position:** Case Manager, Full-Time  
**Ministry:** LIGHT-House  
**Permanent Supportive Housing Program**  
**Availability:** Days (with some evening and weekend flexibility)

Hesed House's LIGHT-House program (permanent supportive housing for the chronically homeless) is seeking a Full-Time Case Manager to work with individuals and/or families by providing a range of supportive services to increase and maintain housing stability.

#### **CORE REQUIREMENTS:**

- Possess "street smarts"
- Be able to assess and intervene appropriately in crisis situations
- Have the ability to work with a diverse and significantly complex population
- Must be willing to provide case management services in both residential settings, as well as "on the streets" through targeted street outreach
- Be compassionate yet firm
- Must both ascribe to the Hesed Mission Statement and put our Core Values into practice every day
- Be self-motivated
- Demonstrate tact, diplomacy and professional conduct, display a professional image, maintain confidentiality, and not fraternize with guests
- Work in a fast paced, sometimes chaotic environment
- Have the ability to work flexible hours including nights, holidays and weekends
- Must pass DCFS and criminal background checks
- Must have a Bachelor's Degree in Human Services Field

#### **DESIRABLE FACTORS INCLUDE:**

- Bilingual ability (English/Spanish)
- Basic computer skills
- Ability to multi-task
- Previous experience working with homeless individuals and families
- Experience with not-for-profit/social service organizations
- Ability to lift more than 50lbs

**If interested, please send cover letter and resume to [careers0319@hesedhouse.org](mailto:careers0319@hesedhouse.org)**