



# ANNUAL REPORT FISCAL YEAR 2020

JULY 1, 2019 THROUGH JUNE 30, 2020



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“And what does the Lord require of you?  
To do justice and to love Heseḏ  
(mercy and compassion)  
and to walk humbly with your God.”

MICAH 6:8



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As the COVID-19 pandemic began, Hesed House turned our warehouse into a new shelter space practically overnight.

Tents were utilized to help with social distancing, as guests and staff worked together to ensure the safety of all.

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# A MESSAGE FROM JOE

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Hesed House came into existence through the resolve of a small but passionate group of people who refused to stand complacent while so many in our community experienced homelessness. Over the decades, that dedicated group has grown exponentially and so has the impact of Hesed House. Our staff, volunteers, donors, and community partners continue to move our mission forward, following the example set by our founders. Hesed House remains a critical place of **hope** for the men, women, and children who need us.

This past year brought a global pandemic, and with it unexpected and significant challenges. In a time of great uncertainty, we became certain of one undisputable fact: **the mission of Hesed House is stronger than COVID-19.**

Much like our mission, our “Hesed family” has never been stronger or more supportive. Even as volunteers were unable to serve onsite, their dedication to our guests was more resolute than ever as groups continued to provide much-needed meals. Donors and community partners continued to generously provide financial support and critically necessary supplies, concerning themselves with the needs of vulnerable neighbors even amid their own hardships and trying times.

Thanks to all of you, we continue to be here for our neighbors in need and our resolve to end homelessness is stronger than ever. Taking our cue from the remarkable visionaries who created Hesed House and our mission, we will get through this pandemic and we will make our vision of ending homelessness a reality!

To everyone who helped us through this time,  
**thank you!**



**JOE JACKSON**

Executive Director





# HESED HOUSE STORY

In the early 1980s, religious leaders of six Aurora churches and other concerned citizens formed a grassroots coalition to shelter, feed and clothe homeless individuals and families found walking the streets in adverse weather conditions. Rotating among the six church halls each night to provide a port in the storm for this struggling group, a core of volunteers prepared and served food at the churches – not just for the lone person who showed up the first night of shelter – but for the growing number of homeless who appeared at church doors each night.

Today, Hesed House is the second largest homeless shelter in the State of Illinois, and the largest shelter outside of the city of Chicago. Under usual circumstances, we utilize more than 7,500+ volunteers from over 90 area churches, businesses and service organizations to assist individuals and families experiencing homelessness every year. [While COVID-19 halted our onsite volunteering, we have been fortunate to have groups continue to provide meals and other critical needs.](#)

With the help of professional staff and alliances with outside agencies over 1,000 people are served through Hesed House’s shelter and three housing programs annually.



## HESED HOUSE MISSION & VISION

Our **mission** is to feed the hungry, clothe the naked, shelter the homeless, and give people the chance to hope again.

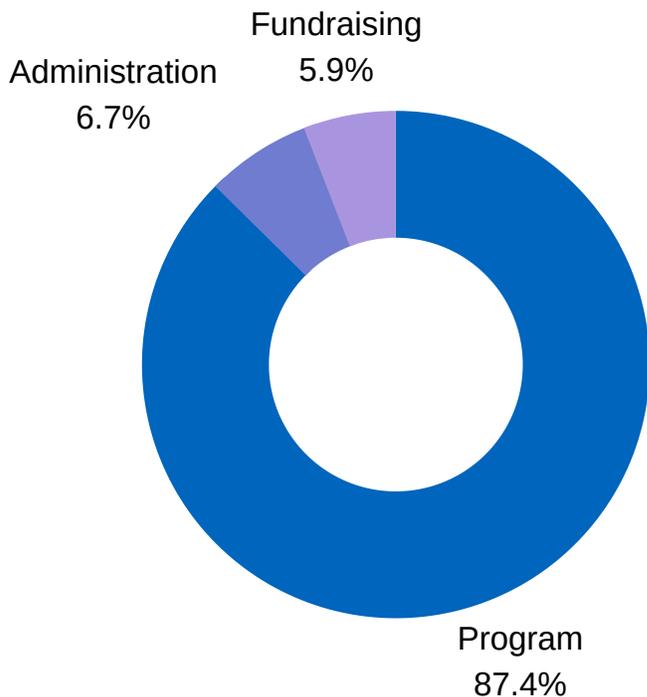
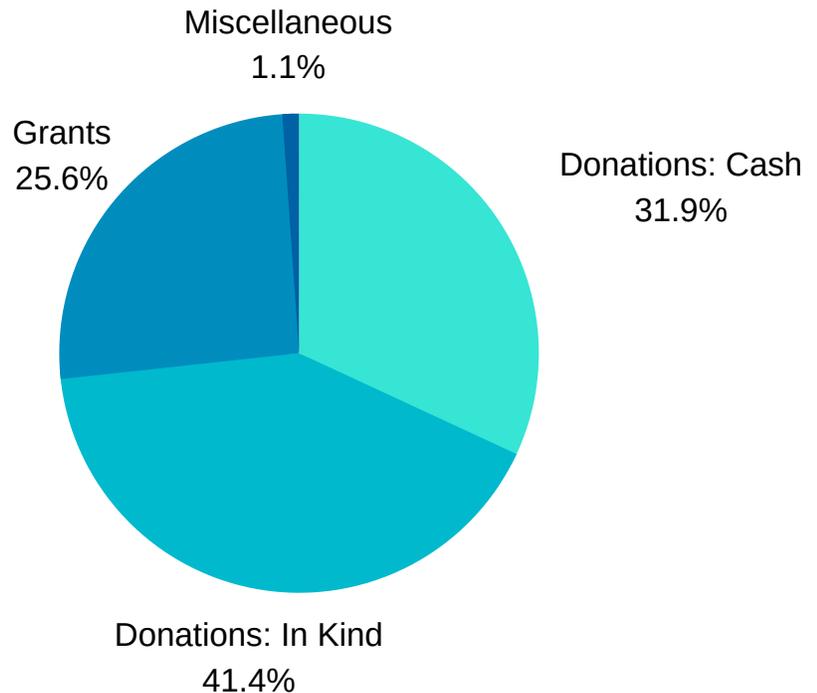
Our **vision** is to end homelessness one person, one family at a time.

# FY20 FINANCIAL SUMMARY

July 1, 2019 - June 30, 2020

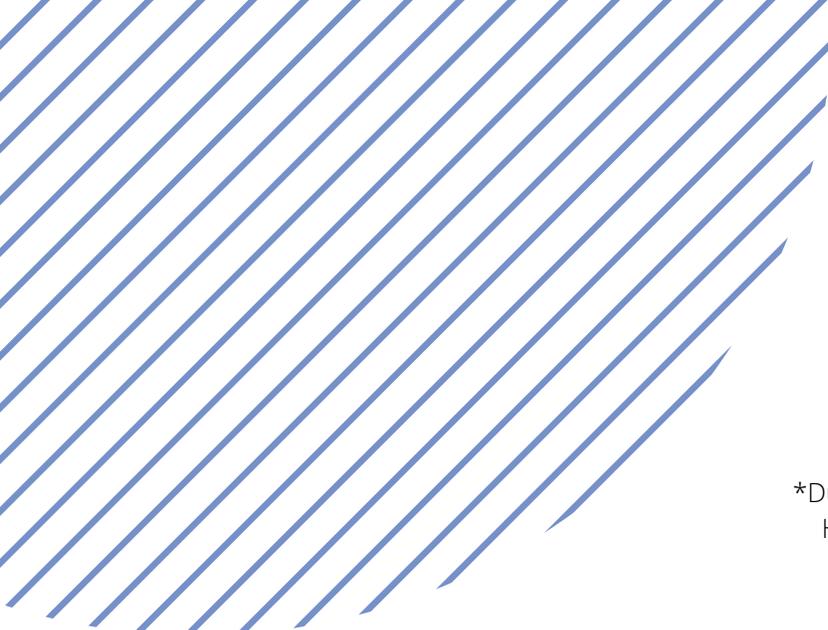
## INCOME

| Category           | FY20                |
|--------------------|---------------------|
| Donations   Cash   | \$3,299,066         |
| Donations   InKind | \$4,275,938         |
| Grants             | \$2,647,499         |
| Miscellaneous      | \$115,310           |
| <b>TOTAL</b>       | <b>\$10,337,813</b> |



## EXPENSE

| Category       | FY20               |
|----------------|--------------------|
| Program        | \$8,125,052        |
| Administration | \$619,034          |
| Fundraising    | \$544,344          |
| <b>TOTAL</b>   | <b>\$9,288,430</b> |



# IMPACT SUMMARY

July 1, 2019 - June 30, 2020

\*Due to the COVID-19 pandemic, some services were impacted. However, hundreds of people remained safe and getting care at Hesed House, as well as many who moved out.

830

Unduplicated homeless persons were assisted.

128

Individuals were served at LIGHT-House Permanent Supportive Housing.

643

Individuals were served in PADS OES.

377

Individuals were served at Carpenter's Homeless Prevention.

197

Individuals were served in the PADS Family Shelter.

229

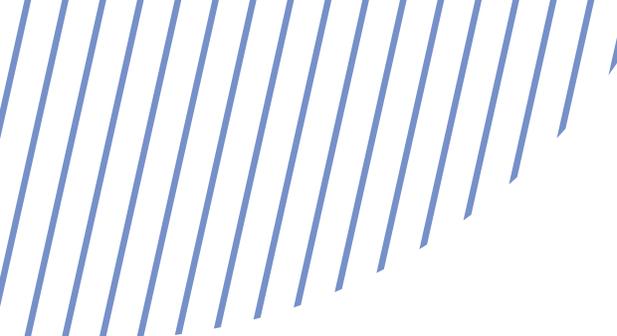
Individuals were directly assisted in obtaining housing.

108

Individuals were assisted in obtaining a job or completed a job training program.

over  
202,800

Meals Provided



# PROGRAM SUMMARY

**Hesed House incorporates 9 ministries in offering food, shelter, case management and supportive services to hundreds of poor and homeless persons each day. Even throughout COVID-19, our work continued each day. We integrated street outreach over the summer months, to ensure that no one was hungry and alone.**

**We are pleased to share that the below programs continue to serve the vulnerable in our area :**

[PADS Overnight Emergency Shelter](#) (1983) provides food and shelter to 160+ homeless individuals each night.

[PADS AM \(...And More!\) Daytime Drop-in Center](#) (1986) offers daytime refuge and an opportunity for self-enhancement for more than 100 PADS guests.

[PADS Family Shelter](#) (FS) (2018) provides 24/7 family-only space, allowing children and families to live separately from the single homeless adults staying at PADS Overnight Emergency Shelter.

[The Harbor Permanent Supportive Housing](#) (2018) provides on-site studio apartments with 24 hour staff support for up to sixteen chronically homeless individuals with a disabling condition (i.e. substance abuse, mental illness, physical disabilities, etc.), many of whom are the greatest utilizers of community resources (police and fire/ambulance) and frequent non-emergency users of our local hospital emergency rooms.

[SEEDS Case Management](#) (2004) case managers work one-on-one with PADS OES guests, PADS FS guests, and The Harbor residents to help find solutions to issues hindering their return to self-sufficiency.

[LIGHT-House Permanent Supportive Housing](#) (2007) addresses the needs of chronically homeless persons by helping them find apartments and by providing them with the case management and other supportive services needed to remain in the 30+ apartments throughout the Fox Valley area.

[Carpenter's Homeless Prevention](#) (2010) focuses on homeless prevention, working to prevent those close to becoming homeless from turning that corner.

[Aurora Soup Kitchen](#) (2011) serves a hot, nutritious noontime meal to an average of more than 80 persons every Monday and Friday.

[LEAP Advocacy](#) (1983) seeks justice for poor and homeless persons by involving volunteers and guests in addressing root causes of poverty and homelessness.

# YOUR IMPACT

Marsha found herself facing homelessness for a second time as COVID-19 forced her company to downsize. This chaotic experience was even more stressful when paired with her current medical concerns. Marsha is thankful that Hesed House exists because "a lot of people don't have family to go to... You need a place to lay your head." At the age of 14, she first battled Hodgkin's Lymphoma and continues to have serious health issues. After the pandemic hit, it was even more important she was proactive with her care. "Everyone falls on hard times every now and then but you have to have the initiative to ask for help when you need it. Don't let your pride get in the way." With necessary surgeries now delayed, Hesed Staff worked with her each day. Counseling, arranging appointments, and obtaining essential medications were a few ways she was helped.

Reflecting on the social distancing the past few months, she shared, "It was a struggle because I'm used to getting up and [going] to work." Continuing, she added, "I'm glad the guests got separated because a lot of [us] have underlying illnesses and that is keeping everyone safe." We're happy to share that Marsha moved back out and into her own home! She's grateful for the fact she had a welcoming place when she needed it most. Thanks to your support, Hesed House will always be there for her and others in similar circumstances.

*"A lot of people don't have family to go to... You need a place to lay your head."*

Below (left-right): Brittany (Hesed House Staff), Marsha (Former Hesed House Guest), and Mariza (Hesed House Staff)



# FY20 BOARD MEETING DATES

All Board Meetings were held at 7 pm at Hesed House's Comprehensive Resource Center  
680 S. River St, Aurora, IL 60506

## Annual Board Meeting

September 24, 2019

*This Annual Board Meeting was held at the Stonebridge Country Club.*

## Additional Board Meetings

November 13, 2019 | February 18, 2020 | April 28, 2020\*

\*Virtual meeting held via Zoom due to COVID-19.



*Above: Donors of all ages continue to ensure Hesed House is able to serve our neighbors in need.*



*Above: A special donor held a festive Christmas celebration for all of our Family Shelter Guests in December of 2019.*

# BOARD OF TRUSTEES

## FY2020 OFFICERS

Michael Schroeck, Chair  
PADS

James Dolinar (1st Vice-Chair)  
Crowe LLP

John Zediker (Secretary)  
Ruettiger, Tonelli & Associates, Inc.

John Ball (2nd Vice-Chair)  
St. Thomas the Apostle, Naperville

Sean Sebold, CFA (Treasurer)  
Sebold Capital Wealth Management

John Cross  
Walstra & Associates

Rachel Ossyra  
Fox Valley Park Foundation

Mark Hanson, ChFC®  
Hanson Financial Services, LLC

Deacon Phil Rehmer  
Our Lady of Mercy, Aurora

Larry Hjorth  
PADS

Jim Sappington  
McDonald's Corporation

Tom Lysaught  
QBE North America

Karen Santos  
Scientel Solutions

Rogers Freedlund  
American Guardian Group of Companies

Bill Connell  
Duchossois Capital Management

# HESED SENIOR LEADERSHIP

Joe Jackson, Executive Director

Ryan Dowd, Tom Janeteas, Lauren Jernigan, Neil McMenamin, Carolyn Sprawka

# FY20 ANNUAL REPORT

THANK YOU! We are so thankful for the love and generosity of our donors, staff and volunteers. If you would like to learn more about how you can get involved, please contact Hesed House's Development Department at 630-914-6428 or [donate@hesedhouse.org](mailto:donate@hesedhouse.org).

*Public Action to Deliver Shelter, Inc., dba Hesed House is a 501 (c)(3) not-for-profit organization. Our EIN# is 36-3285644.*



Hesed House | 659 S River St. Aurora, IL 60506  
(630) 897-2156 | [www.hesedhouse.org](http://www.hesedhouse.org)

THANK YOU